Annexure- B

Formats for investors complaints data to be displayed by Stock Brokers on their respective websites

Data for the month ending: March 2024

Sr. No.	Received from	Carried forward from the previous month	Received during the month	Total Pending	Resolved*	Pending complaints > 3months		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1.	Directly from Investors	0	0	0	0	0		0
2.	SEBI(SCORES)	0	0	0	0	0		0
3.	Stock Exchanges	0	0	0	0	0		0
4.	Other Sources (if any)	0	0	0	0	0		0
	Grand Total	0	0	0	0	0		0

Trend of monthly disposal of complaints:

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1.	April 2023	0	0	0	0
2.	May 2023	0	0	0	0
3.	June 2023	0	0	0	0
4.	July 2023	0	0	0	0
5.	August 2023	0	0	0	0
6.	September 2023	0	0	0	0
7.	October 2023	0	0	0	0
8.	November 2023	0	0	0	0
9.	December 2023	0	0	0	0
10.	January 2024	0	0	0	0
11.	February 2024	0	0	0	0
12.	March 2024	0	0	0	0
	Grand Total	0	0	0	0

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of complaints:

Sr. No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1.	2018-19	0	0	0	0
2.	2019-20	0	0	0	0
3.	2020-21	0	0	0	0
4.	2021-22	0	0	0	0
5.	2022-23	0	0	0	0
6.	2023-24	0	0	0	0
	Grand Total	0	0	0	0